Case Study Title: Restaurant Automation System (RAS)­­­­­­­

Table – 1: Name of Student (posing as Client/User) \_\_\_\_\_\_\_\_\_

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| --- | --- | --- |
| **Sl. No.** | **Question asked** | **Answer/Response received** |
| 1. | * What features do you want in this system? | I want a system which will provide the customer with a menu system, payment/billing method and feedback. The customers should also have an option to create their own account and submit their details in the system. For the restaurant management, the system must keep track about the ingredient stock, ingredients required for the dish ordered and the sales report. |
| 2. | * Where does the process start? | When the administrator will register with an administrative account and respective accounts will be provided to the employees to share information and start the system. |
| 3. | * Who will use the ingredient stock management feature? | The restaurant manager and the chefs will use this feature to keep track of the ingredient stock. |
| 4. |  |  |
| 5. |  |  |

**List of Features/Functions summarized:**

|  |  |  |
| --- | --- | --- |
| **Sl. No.** | **Function/Feature of the system** | **User(s) who uses this feature** |
| 1. | Menu ordering system | Customer, restaurant chef, waiter and manager |
| 2. |  |  |
| 3. |  |  |
|  |  |  |
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**Assumptions (if any):**

1. A specific Operating System will be available from the hardware designated for the software product..
2. .....
3. .....